



## **SOUTH TIPPERARY HOSPICE MOVEMENT**

We want to let you know that we are thinking about you and how we, at South Tipperary Hospice Movement, can provide quality care, assessment and advice to you, during these challenging times.

We want to make sure that you, your family and our staff are safe and keep as well as possible. Therefore, we have made some **TEMPORARY** changes to how we work.

We are aiming to provide most of our support over the phone so that you do not have people visiting your home unnecessarily. If however your symptoms or concerns require a visit, we will visit.

**Our team is still available:** seven- day (9am-5pm) **ESSENTIAL VISITS ONLY** service, and a seven- day (24hrs) **TELEPHONE** advisory service. **NURSE ON CALL:** (052) 61 28042

### **If a nurse visits your home**

- They will ask screening questions before the visit e.g. Is there anyone in the house who has chest symptoms or a temperature? Or is anyone suspected or known to have corona virus?
- The nurse will greet you with a smile and a wave, no handshakes
- Please have only one other person in the room with the patient when we are visiting.
- Should your family like to speak to the nurse this can be done while observing social distancing of 2 meters (preferably with only one family member).
- Where possible, at all times, we will try to stay 2 metre distance from family and patients to protect you and us from transferring infections. If we need to be closer to a patient to provide care we will do this, and if possible restrict the time to **15 mins close contact**, as recommended by the national infection control team.
- Our nurse will be wearing scrubs or a uniform and may need to wear a mask, apron and gloves at times.
- On rare occasions the visiting nurse may need to wear full PPE.
- We will be practicing good respiratory etiquette and hand washing hygiene.
- Access to hot water, hand-wash and paper towels would be very helpful.

If you have any question regarding these changes please feel free to contact us.